

PLEASE READ AND INITIAL THAT YOU HAVE READ



CARPET INSTALLATION "GET READY" LIST

Thank you for your order! Please help us to achieve the best installation possible by reading and complying with the following as it pertains to your specific project:

PRIOR TO INSTALLATION

1. Remove all small articles, knick-knacks, and breakables. Clear off tops of all appliances and furniture to be moved. Remove drawers from heavy pieces or anything that requires turning on end for removal. Strip all bedding, drain, and disassemble waterbeds, empty closet floors, and remove items hanging lower than three feet. If you have agreed to move your furniture, the areas must be completely empty prior to the installer's arrival or additional charges will be assessed prior to commencing work.
2. Remove items from shelves and wall hangings not thoroughly secured. You may wish to remove your draperies. Otherwise, provide hangers and we will hang them out of the way.
3. Make provision to keep children and pets out of the work areas.
4. Disconnect all stereo, video, entertainment center, and computer equipment. Advise the installer of any hidden stereo, video, alarm, computer, telephone, or other wiring. We cannot be responsible for damage to concealed wires, blown fuses, loose connections.
5. Remove or raise and secure any low hanging light fixtures (as over a dining table).
6. Secure or remove fixtures and bulbs on lower levels beneath area being worked. We cannot be responsible for breakage.
7. Provide access in driveway and garage (or basement in weather under 60 degrees) for unloading, loading, staging, and cutting.
8. Provide access to power, water, and a restroom. Maintain 68 degrees minimum temperature before, during, and after installation.
9. We recommend that the areas be ventilated during and after installation to remove odors and hasten the curing process of the various adhesives. You may also wish to run a fan until odors dissipate. We make every effort to use environmentally friendly adhesives.
10. Mark any annoying squeaks with masking tape and we will do our best to remove them prior to installation. Excessive nailing will require additional charges. We cannot guarantee that all squeaks will be removed.
11. Reasonable precaution will be taken not to mar or scratch your walls and woodwork, however, touch-up must be expected, especially when dealing with new paint and/or re-using the old base shoe. This is the homeowner's responsibility. We recommend you prep & prime the walls before carpet installation, and final coat afterwards. If this is not possible, allow several weeks for new paint to cure. Painting prior to carpet installation is not a problem if you have selected a soft back product.
12. All jobs are vacuumed, and all installation refuse is hauled away. Old carpet and pad will be hauled away, also, if agreed to in the contract. Some clean up will still be required by the homeowner.
13. Door cutting, if necessary, is available at a reasonable fee.
14. Running any kind of wiring under the carpet requires an additional charge.
15. Our price for removing your old carpet and pad includes scraping up the pad staples and/or pad adhesive if applicable & hauling off everything. It does not include removing the tackstrips which is seldom necessary; reasonable extra labor cost will be charged if we have to install new tackstrips, remove pad staples or adhesive, or haul off old materials unless previously discussed & itemized in the estimate.

*We will call you prior to installation to confirm timing and entry. The installer will ask you to inspect the product before installing. If you are unable to be there, you may come to our warehouse to do so prior to the installation date.

*Maintenance instructions will be enclosed with your final invoice.

*When selecting low profile carpet to replace one of higher pile, it often will be necessary to paint or stain the wall base and trim and/or the stair skirts to the floor—this is best done prior to the installation of the new carpet.

*When selecting a heavy plush pile carpet, some upright vacuums may not function properly—visit The Carpet & Rug Institute (CRI) website for a list of recommended vacuums.

(OVER): PLEASE READ OTHER SIDE CAREFULLY



<http://www.carpet-rug.org/>

YOUR WOODWORK * THE FINGERNAIL TEST

✓ ___ If you can scratch your woodwork with medium pressure from your fingernails, then you can expect having to touch up – sometimes extensively. Recently painted or finished trim generally needs 3-4 weeks to fully cure and harden, or it may never if the surface was not thoroughly prepared correctly. Also, homes painted or stained/finished from the late ‘80’s to the mid ‘90’s are notorious for having poorly finished woodwork due to the introduction of spray rigs and government required changes in various products composition.

We cannot be responsible for paint touch up in these situations. If you are planning to re-paint or finish trim prior to installing your new flooring, please discuss touch up with your contractor. It may be best to wait until after your flooring installation. Or, for a reasonable fee, we can tape off all woodwork, however, unless specified, this is not a part of your estimate. Also, painter’s tape is not fool proof and may pull off the finish or paint if not cured. If you must paint first, consider selecting a carpet with Shaw’s soft-bac.

Special Note: If your wall base, door trim and/or stair skirts have been painted since your existing carpet was installed, you will likely have a noticeable paint line that shows if your old carpet has a longer pile length than the new. This will be a lot harder to repaint after the new carpet is installed so be sure to plan to pull the old carpet, prep properly and paint first, keeping in mind some paint touch-up will be necessary unless you have chosen a Shaw softback product.

“TRACKLESS” OR “FOOTPRINT FREE” CARPETS

✓ ___ Few, if any carpets are footprint free or trackless. Some do track less than others, or may not show at all, but no knowledgeable carpet dealer can make such a guarantee or claim. Construction, style, fiber, cushion, and lighting are all varying factors determining whether a product shows footprints or tracks. We make no such claims or guarantees on any of our carpets.

DESK OR OTHER CHAIRS WITH ROLLERS

✓ ___ You must use a chair pad! Period. Otherwise, sooner than later your carpet will crush, mat, pack, and worse.

ABOUT SEAMS....

✓ ___ Seams are rarely invisible in any flooring (or clothing, drapery, furniture, or anything). No one can honestly make such a promise or guarantee. By definition, a seam is a line formed by joining two pieces. Depending on placement, lighting and style of carpet or sheet vinyl, some seams may be quite visible.

We do guarantee that all Rigdon installed seams are properly cut, edge sealed and tightly butted without gaps or overlaps in accordance with CRI 105. We use premium grade seaming tapes which helps reduce visibility and peaking inherent in all carpet seams. Many carpet seams become much less noticeable in a few months after the initial carpet stretch begins to relax and the fibers “blossom”.

We guarantee all vinyl seams are sealed with the manufacturer’s recommended sealer. If a seal ever splits, either carpet or vinyl, we will repair it at no charge, unless due to improper maintenance or negligence.

ABOUT STOOLS....

✓ ___ If your installation requires the stool be pulled and re-set. The estimate allows a modest price to do this that includes replacing the mounting bolts and the wax ring. Older stools often develop additional problems when disturbed, primarily due to mineral build up and the corrosive nature of water over time. Be aware that often additional charges are incurred for such things as replacing valves, supply lines, tank washers and gaskets, and float kits. You may prefer to co-ordinate a professional plumber for this part of your job. Also, if you are thinking of replacing your stool at this time, assembly of the new stool was not included in your estimate.

THANK YOU FOR CHOOSING RIGDON FLOOR COVERINGS